

Virtua Medical Group COVID-19 Screening Process

Please refer to service line specific exclusions when applying this algorithm.

Keep Face to Face Appointment

- Remind patient to wear a mask to appointment.
- Repeat screening questions during check-in.

Is patient *currently* experiencing any of the following symptoms?

- Fever or Chills
- *NEW* Cough
- *NEW* Shortness of breath or difficulty breathing
- Fatigue
- Muscle or body aches
- Headache
- Sore throat
- Congestion or runny nose
- *NEW* loss of taste or smell
- Nausea or vomiting
- Diarrhea

Convert to Telemedicine
If patient is not willing to engage in telemedicine:

- Cancel patient appointment (code COVID-19)
- Reschedule according to 14 day quarantine criteria.

Has the patient or any of their household contacts traveled outside the Delaware Valley, to one of the identified hot spots*?

Known COVID exposure or tested positive for COVID*** within 14 days of appointment?**
**Contact defined as within 6 feet for > 10 minutes *without proper PPE*. Being in contact with someone who had contact with a case is not a risk factor unless your patient's contact is currently symptomatic.
*** If patient confirms that they received a positive test result skip to criteria box below.

Has the patient been tested for COVID-19?

Did patient have a positive result or are they still waiting for the result?

Does the patient meet the following criteria?

- **24 hours without fever** (without use of anti-pyretic meds), **AND**
- Respiratory symptoms almost entirely resolved, **AND**
- **At least 10 days from date of confirmed COVID-19 diagnosis.**
 - Clinician may determine that patient needs to be seen sooner.

Is patient *currently* experiencing ANY of the following symptoms?

- Fever or Chills
- *NEW* Cough
- *NEW* Shortness of breath or difficulty breathing
- Fatigue
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- Headache
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- *NEW* loss of taste or smell
- Nausea or vomiting
- Diarrhea

During Appointment Confirmation:
Primary Care: Convert to Telemedicine

- Primary Care Clinician to assess need for testing.
- If patient is not willing to participate in telemedicine visit:
 - Cancel patient appointment (code COVID-19)
 - Advise patient to self-quarantine for 14 days and reschedule patient.
 - Reference CDC website for self-quarantine guidelines or call the NJ Department of Health hotline 1-800-222-1222.

Non-Primary Care: Convert to Telemedicine

- Refer to Primary Care or COVID-19 On-Demand Center for evaluation and to determine need for COVID-19 testing.
- If patient is not willing to participate in telemedicine visit:
 - Cancel patient appointment (code COVID-19)
 - Advise patient to self-quarantine for 14 days and reschedule patient.
 - Reference CDC website for self-quarantine guidelines or call the NJ Department of Health hotline 1-800-222-1222.

During Check-in:

- **If face to face:** Ensure patient is masked and instruct them to return to their vehicle and await further guidance. If not possible, place patient in designated exam room. Consult with clinician on how to proceed with visit.
- **If checking in via phone from car:** Patient should remain in car. Staff will consult with treating clinician to determine if the appointment should be converted to telemedicine or if the patient needs to be seen face to face.

During Appointment Confirmation:
Convert to Telemedicine
If patient is not willing to engage in telemedicine:

- Cancel patient appointment (code COVID-19)
- Advise patient to reschedule once they meet the above criteria.

During Check-in:

- **If face to face:** Ensure patient is masked and instruct them to return to their vehicle and await further guidance. If not possible, place patient in designated exam room. Consult with clinician on how to proceed with visit.
- **If checking in via phone from car:** Patient should remain in car. Staff will consult with treating clinician to determine if the appointment should be converted to telemedicine or if the patient needs to be seen face to face.

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* Refer to the most recent list of hot spot locations included in the *Coronavirus Update* at: <https://employee.virtua.org/coronavirus.cfm> or <https://covid19.nj.gov/> 11.4.2020