

Virtua Health Recommended COVID-19 Outpatient Practice Screening Process for Symptomatic Outpatients

Standard triage evaluation, including PCP or UC eval if needed

NO

Patient with new cough, new shortness of breath, **new loss of taste or smell or two of the following: fever, chills, muscle pain, , sore throat, for more than 24 hours**

YES

Is this a life-threatening emergency (shortness of breath, chest pain, dizzy, confused)

YES

Notify 911. After notification, determine if patient has any risk factors for COVID-19 and advise dispatch/EMS accordingly.

If family bringing patient to ER, notify ER as patient is on route so ER can meet with mask before entering

- Virtua Memorial: 609-267-0700
- Virtua Marlton: 856-355-6060
- Virtua Voorhees: 856-247-3060
- Virtua OLOL: 856-757-3803
- Virtua Willingboro: 856-835-3030
- Virtua Camden Sat: 856-246-3160
- Virtua Berlin Sat: 856-322-3260

This process is a guideline and should not replace personalized evaluation and clinical judgment

NO

COVID 19 testing appropriate

[Provide isolation instructions](#) with family/caregiver precautions.

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Updated 5/28/2020

