



New Transfer Center Module Goes Live Nov. 1

When the ONEVirtua 2020 program goes live on Sunday, Nov. 1 at Lourdes Medical Associates, Virtua Our Lady of Lourdes Hospital, and Virtua Willingboro Hospital, a new feature of Epic also will go live — the Transfer Center module. This new system component will replace the many disparate systems in use today, allowing for a streamlined process for facility transfers enterprise-wide. All internal and external transfers will be centrally managed through the Transfer Center.

All bed requests will be initiated electronically while maintaining current workflows. A team of approximately 15 colleagues at the Virtua Access Center will attend a training course to become the new Transfer Center team.

“We are excited to roll out the Transfer Center module at Virtua. Streamlining the workflow will provide a better patient experience as well as an efficient process across all Virtua hospital locations,” said Tom Gordon, senior vice president and chief information officer.

The benefits of the new transfer center include:

- An automated solution for streamlining the transfer workflow across the enterprise
- Bed requests initiated electronically, allowing for a more efficient workflow
- Enhanced ability to report on utilization, efficiency, and success of the transfer workflow

Additionally, implementing Epic’s Transfer Center module will provide one patient chart, one efficient workflow, and one reporting and tracking repository to support the growing transfer needs for all Virtua facilities.

To learn more, visit the [Digital 411](#) site and click on the [ONEVirtua 2020](#) tab on the VINE or visit the [ONEVirtua SharePoint](#) site.