

## Clinician Update

March 18, 2021

### Virtua Introduces Black & African American Colleague Community

As a continuation of Virtua’s inclusion, diversity, and equity journey, Virtua introduces the Black & African American Colleague Community (BAACC). We invite all colleagues—including our clinicians—to join the virtual kick-off event to learn more on **Thursday, March 25** at 5 p.m.

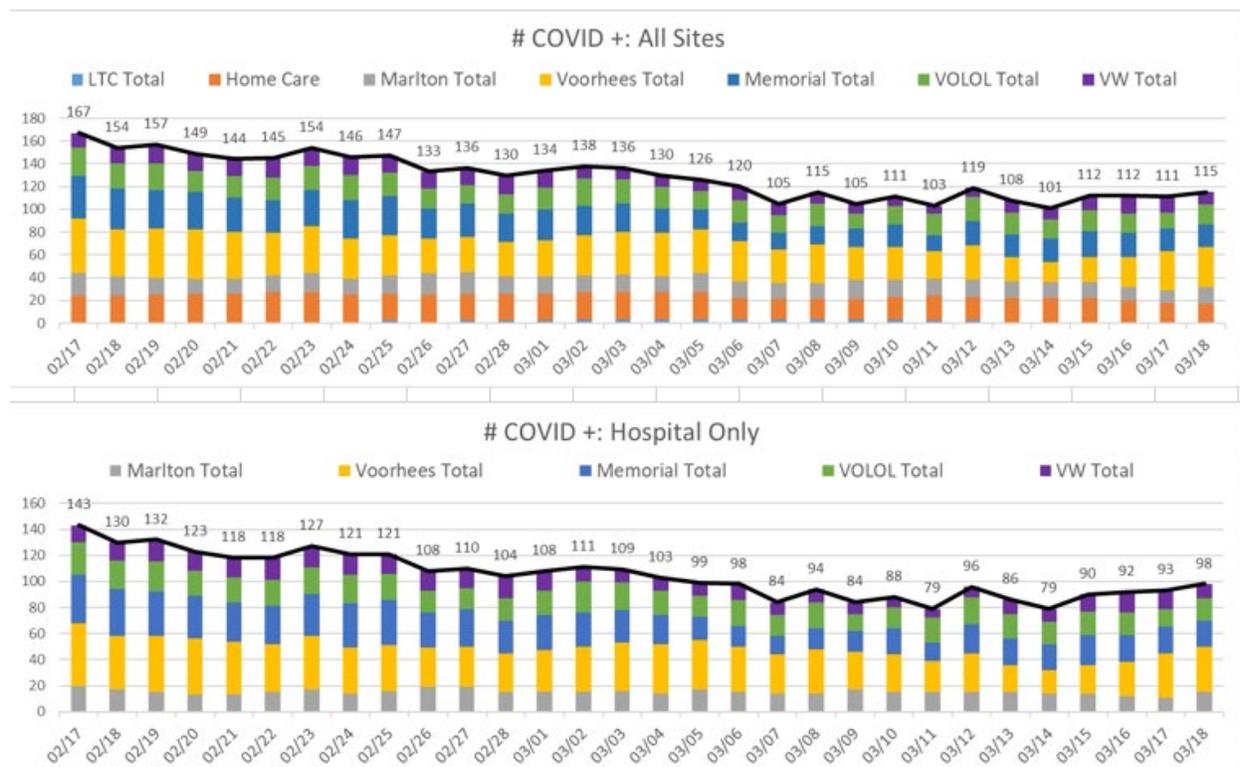
BAACC’s mission is to promote an environment of awareness, education, mentorship, inclusion, and respect throughout our Virtua community and beyond. It is a resource and a safe space to cultivate success for our Black and African American colleagues.

"Virtua’s Colleague Communities serve as a bridge for all colleagues to join together under our Culture of WE," said **Malik Bahar**, chair of BAACC. "These groups foster inclusive and welcoming environments; promote and empower open, candid, and honest dialogue; and educate and increase cultural awareness."

View this [video](#) to learn more from BAACC members and [sign up on the Virtua Learning System](#) for the kick-off event on **March 25**. We encourage you to cascade this information to your fellow colleagues.

For more information, contact Malik Bahar, Access Center Director, at [mbahar@virtua.org](mailto:mbahar@virtua.org) or **Lisa Ferraro**, SVP for Integrated Operations, at [lferraro@virtua.org](mailto:lferraro@virtua.org).

### Virtua COVID-19 Census



## Fast Facts

- The rate of transmission in New Jersey is currently at 1.06.
- Locally, in the tri-county area, there have been a total of 2,368 confirmed deaths, as of 1 p.m. today. The state also reports “probable” deaths from COVID-19, with figures shared separately on the [state dashboard](#). For the three counties, probable deaths would account for an additional 189 fatalities.
- The total number of cases are as follows:
  - Burlington County 32,721
  - Camden County 41,376
  - Gloucester County 22,233

## Virtua Urgent Care Telehealth: Your Partner in Providing Safe, On-Demand Care

Virtua Urgent Care has been a trusted resource for you and your patients, providing safe and reliable care for minor illnesses and injuries that pop up fast. Now, our telehealth visits make it even easier to get reliable care for life's little emergencies—care you can be confident to recommend. Just like Virtua Urgent Care in-person visits, clinicians get detailed online reports of your patients' telehealth visits, so you are always in the loop regarding current and any recommended follow-up care with your practice.

### Virtua Urgent Care Telehealth: What We Treat

- Seasonal allergies
- Cold or flu-like symptoms
- Coronavirus consults
- Earaches
- Eye problems
- New or chronic head pain
- Rashes, bumps, bruises, and scrapes
- Sinus infections
- Upset stomach
- Urinary tract infections
- Medication refills

For lab work, X-rays, and other procedures, patients may need to see a provider in person.

**Convenient Hours:** Mondays through Fridays: 8 a.m. to 8:45 p.m. Weekends and holidays: 9 a.m. to 4:45 p.m.

Your patients can find Virtua Urgent Care Telehealth online at: [www.virtua.org/UCFromHome](http://www.virtua.org/UCFromHome)

Of course, Virtua’s eight convenient locations remain available for in-person care to safely get the treatment they need for minor illnesses and injuries — with X-rays at all locations. The “on my way” feature allows patients to notify the team they are en route. Our locations are available [here](#).

## Virtua’s Own Labs Offer Colleagues Benefits, Service

Virtua’s more than 14,000 colleagues are, in themselves, a sizeable consumer population—many of whom are patients in your practices. A recent review of records found that many Virtua colleagues are

using lab services outside the Virtua network and that their health care providers may not be aware of the benefits Virtua Lab services offer to them. Among the big health care benefits, new this year, is **the waiver of copays when Virtua’s own lab services are utilized**. In addition, there are a whole host of benefits Virtua Labs offer, not only to our colleagues, but the community at large:

- 21 locations throughout South Jersey
- Fast turnaround, with most results reported same day
- Extended weekday and Saturday hours
- Results available within MyChart, and alerts sent when ready
- Easy access for clinical colleagues, usually involving a short walk to the closest on-campus location
- Ability to schedule lab appointments for convenience, but walk-ins welcome
- Pediatric phlebotomists available at select locations

Virtua’s lab services include testing for:

- Metabolic disorders, such as diabetes
- Allergies
- Immunodeficiency disorders
- Viral and bacterial infections
- Tumor pathology

Learn more about Virtua’s lab services and locations at [www.virtua.org/services/lab-services](http://www.virtua.org/services/lab-services), or appointments may be scheduled by calling 1-844-896-LABS (1-844-896-5227).

### **“Virtua doctors – as a team – saved my life”**

Gene Miller is a husband, father of three, grandfather, and adjunct professor. While walking through the park with his grandchild, he made it about 50 steps before feeling winded. He knew something was wrong, but he never suspected something was off with his heart.

Having never experienced heart issues, Gene admits he was in denial. He made excuses, hoping it would go away in a couple of days. But after symptoms got worse, he connected with our cardiac team, who discovered he was headed toward a “widow-maker,” and that he got emergency care just in the nick of time.

With a voice filled with emotion, Gene says, “They said that if I did nothing for another week, I would have had a massive heart attack and died. That’s when I knew that I was blessed, and the Virtua doctors – as a team – saved my life. I am grateful.”

In this [video](#), Gene shares his life-changing story, grateful for the care he received and hoping that he can inspire others to better understand their heart health and take action when something doesn’t feel quite right.

### **Congratulations to Virtua’s *SJ Magazine* Top Docs for Kids 2021**

Kudos are in order for the Virtua physicians who made this year’s *SJ Magazine* Top Docs for Kids. The following clinicians were selected via a process where fellow doctors were asked to identify the

colleagues to whom they would send their own child, if medical attention was needed. To see the entire list, which appeared in this month's issue, visit [Top Docs for Kids 2021](#).

#### **Dermatology**

- Patrick McMahon, MD, CHOP Specialty Care Center at Virtua

#### **Emergency Medicine**

- Andrew Calabria, MD, CHOP at Virtua Voorhees
- Jeffrey Seiden, MD, CHOP at Virtua Voorhees

#### **Family Practice**

- Bhavika Patel, MD, Virtua Primary Care

#### **Hospitalist:**

- Samir Doshi, MD, CHOP at Virtua Voorhees
- Adam Glasofer, MD, Virtua Health
- Oze Henig, MD, CHOP at Virtua Voorhees

#### **Neonatology**

- Amy Cohen, MD, CHOP at Virtua Voorhees
- Elizabeth Fong-deLeon, MD, CHOP at Virtua Voorhees
- Melissa Lestini, MD, CHOP at Virtua Voorhees

#### **Neurology**

- Donald Younkin, MD, CHOP at Virtua Voorhees

#### **Sports Medicine**

- Thomas Plut, DO, Virtua Sports Medicine

You may be wondering when the next "Top Docs" voting period may be. The next voting period will open in April, and for the entire month, clinicians will be able to vote for colleagues via a link we will provide in the April 1 issue of *Clinician Update*. Following that, a poll will be distributed for consumers to vote in July, with this year's list appearing in the September issue.

*South Jersey Magazine* uses a similar provider/consumer process as their competitor. Be on the lookout for a link sent to you directly from *South Jersey Magazine*. Their voting period for consumers is ongoing, up through May 17. You can share this link with patients, family, friends, and colleagues [here](#). The list is published in their August issue.

#### **Five Stars for Virtua Cardiology – Cherry Hill**

The COVID-19 pandemic presented many challenges for families caring for loved ones. Due to office restrictions, patients' families can find themselves spectating from the sidelines. Now, more than ever, we appreciate their trust and confidence. Today, we share a five-star review from **Grace L.**, whose father is a patient of Virtua Cardiology – Cherry Hill:

***Dr. Robert Mohapatra** and the nurses and staff at Virtua Cardiology – Cherry Hill have done an excellent job of taking care of my father and answering any question he has in a timely manner. I highly recommend Virtua Cardiology – Cherry Hill!*

Even though a patient's family member can't always join them during a scheduled appointment, they can still write an online review about the care their loved one received. Quality, compassionate care like

the care provided by the Virtua Cardiology – Cherry Hill team is worth sharing offline with family and friends as well as online with a Google review.

### **Help Your Community by Giving Blood**

We invite you to join Virtua colleagues by helping the American Red Cross maintain a sufficient blood supply. The Red Cross will host several blood drives at various Virtua locations in the days ahead, including:

#### **Monday, April 5**

Virtua Memorial Hospital, 7 a.m. to 5 p.m.

#### **Wednesday, April 21**

Virtua Health & Wellness Center – Berlin, 9 a.m. to 2 p.m.

#### **Friday, April 23**

303 Lippincott Drive, Marlton, 9 a.m. to 2 p.m.

#### **Wednesday, April 28**

Virtua Health & Wellness Center – Moorestown, 9 a.m. to 7 p.m.

#### **Friday, April 30**

Virtua Voorhees Hospital, 7 a.m. to 5 p.m.

#### **Monday, May 10**

Virtua Health & Wellness Center – Berlin, 9 a.m. to 2 p.m.

The Red Cross continues to take additional measures to ensure the safety of its donors and recipients. These include donor temperature screenings, additional screening questions, enhanced disinfecting, and social distancing.

It is quick and easy to sign up for blood drives. Appointments are preferred. Click